

INVITATION TO TENDER

TENDER NO: CEDA 006 / 2017 – 2018 PROVISION OF CONSULTANCY SERVICES TO CONDUCT A CUSTOMER SATISFACTION SURVEY FOR 2017 - 2018

CEDA seeks to invite bids from 100% **CITIZEN OWNED** reputable research firms to conduct a Customer Satisfaction Survey on CEDA's active customers.

The Physical address for submission of proposal documents is:

The Secretary - Management Tender Committee
Citizen Entrepreneurial Development Agency
Plot 54358 Prime Plaza
CEDA House, CBD.
Finance and Administration Department, first floor
Gaborone, Botswana

1. Tender documents are available for collection at a non-refundable fee of **P 250.00. (Two Hundred and Fifty Pula Only)** inclusive of VAT from **28th September 2017.**
2. All Bid Proposals must be received no later than **15:00hrs** on **27th October 2017.**
3. Telegraphic, telephone, facsimile, e-mail and late Bid Proposals shall not be accepted.
4. Visit our website **www.ceda.co.bw** for more details.