

INVITATION TO TENDER

TENDER NO: CEDA 020 / 2018 - 2019 INVITATION TO TENDER FOR THE PROVISION OF CEDA USSD CODE

Citizen Entrepreneurial Development Agency (CEDA) invites suitably qualified local and international companies to submit bids for development of an Unstructured Supplementary Service Data (USSD) service to be used by CEDA clients. The service provider will develop the CEDA USSD service that will assist CEDA to grow its existing service delivery channels to improve customer service experience.

The Physical address for submission of bid documents is:

**The Secretary - Management Tender Committee
Citizen Entrepreneurial Development Agency
Four Thirty Square, Plot 54350, Philip Matante Road
CEDA House, CBD.
Reception Area, Ground Floor
Gaborone, Botswana**

1. Tender documents are available for collection at a non-refundable fee of **P250.00 (Two Hundred and Fifty Pula Only)** inclusive of VAT from **22nd March 2019**.
2. Queries or clarifications relating to the tender maybe addressed in writing no later than close of business **25th April 2019** to Procurement on email **tenderenquiries@ceda.co.bw**.
3. All Bids must be received no later than **15:00hrs on 6th May 2019**.
4. Telegraphic, telephone, facsimile, e-mail and late bids shall not be accepted.
5. Visit our website **www.ceda.co.bw** for more details.